

A vision for future systems development
 An Envoy Advanced Technologies Software Systems Development Overview

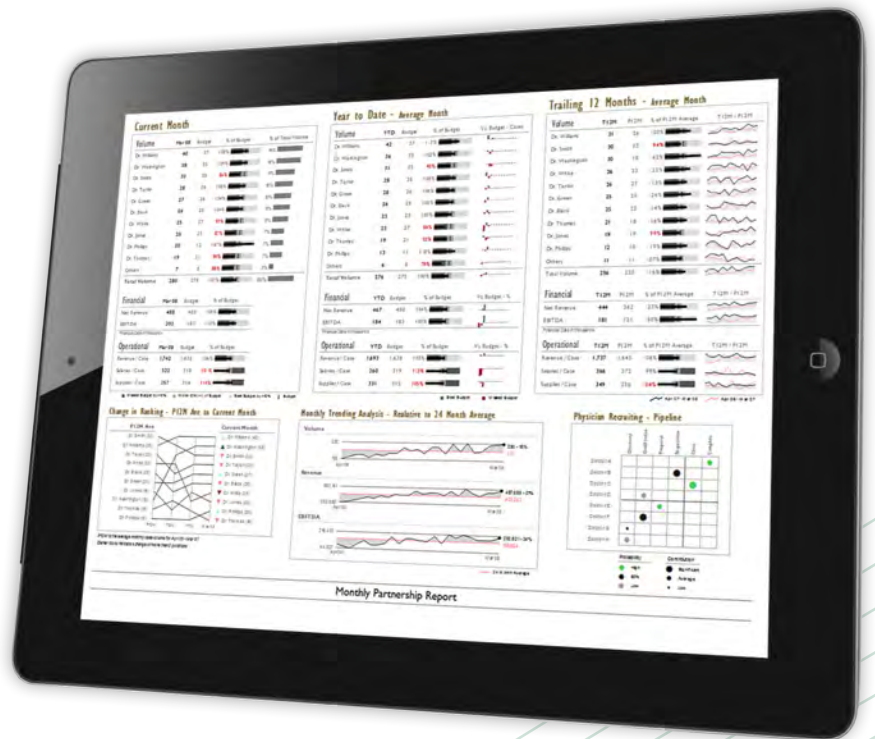
As masters of **internet applications development**, Envoy provides the opportunity for transforming traditional back end ferry operations applications to run over the Internet.

Linked with sophisticated front end applications, the opportunities and potential for **decreased costs** and **greater efficiency** are countless.

Imagine one consistent application portfolio for all your customers and all your staff for all your operations... That's right: *all* your customers, *all* your staff and *all* your operations through *one* application portfolio.

At Envoy, we believe ferry systems should be much more than reservations and ticketing, hence the concept of the Operations Portal. The Portal provides a selection of relevant applications for the tasks at hand, such as:

- ✓ Route planning and scheduling
- ✓ Agency management
- ✓ Price management
- ✓ Yield management
- ✓ Analytics
- ✓ Marketing
- ✓ Time management
- ✓ Productivity measurement
- ✓ Loyalty programmes
- ✓ Marine operations
- ✓ Staff uniforms
- ✓ Crewing and mustering
- ✓ Ship inspections and certifications
- ✓ Terminal and shore services
- ✓ Freight operations
- ✓ Logistics
- ✓ HR provisions, induction programmes and training
- ✓ Business intelligence reporting



and many more, including reservations and ticketing of course!

How does investment in Envoy software decrease costs? At Envoy, we design software that way, not only to decrease costs, but also to increase efficiencies and run in a maintenance-free environment.

We'd like you to talk to you about your view on software, how you see software working, how much it might cost and save you, and how you can run a more efficient business through effective utilisation of software.

The Ferry Systems Infrastructure of the Future

